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PAAPRS Initiative

ALIASS proudly joins colleagues and industry professionals to support the PAAPRS campaign led by ServeNow. [Read more about PAAPRS.](#)



January 2013

A Great Start to 2013!

What are your New Year Resolutions?

Greetings!

It's that time of year - discussions about New Year's Resolutions are all around us as our families, friends and colleagues head back to work. We've heard it all from weight loss to more effective communication, healthier lifestyles to more frequent travels. As for ALIASS, we plan to continue working hard to provide the highest quality legal support services while attempting to make your efforts easier.

But enough about us. We hope 2013 brings you all that you hope for and more. But remember, even if your New Year resolutions falter, we like you just the way you are!

Expectations = Relationship Foundation

Over the holiday break, my family visited a lodging establishment for a mini-getaway. Although the accommodations were acceptable, they did not meet our expectations. Being an analytical but optimistic bunch, we soldiered on, finding the silver lining in our experience while identifying how our expectations were so misaligned with the reality of this property. In the end, we enjoyed our family time together and I discovered there were a few business reflections in this near disaster as well! [Click here to read the rest of this article.](#)



Check Payment Processing Changes



Please be advised that checks remitted to ALIASS will be converted to an ACH debit to the corresponding checking account in accordance with the Check 21 Act. Please contact your ALIASS account executive for any questions or concerns. [Click here to read more about these changes.](#)

The ALIASS team would like to extend to you and yours our best wishes for a most prosperous New Year.

Sincerely,

Steven P. Harris
CEO & President
American Legal Investigations & Support Services

